



***SMITTY'S CANADA INC.***

#500, 501 – 18<sup>TH</sup> AVENUE SW  
CALGARY, ALBERTA, CANADA T2S 0C7  
TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

**BULLETIN #8/21**

DATE: January 20, 2021  
TO: All Franchisees and Corporate Managers  
FROM: John Arthurs  
RE: **Canadian Linen Inventory Review**

---

Hello Everyone,

We wanted to remind you to work with your Canadian Linen service team during these difficult times around the adjustments of your inventories. Products have a minimum billing based on your inventory size. By reducing your inventory to 60% of your expected use, you will save money. Inventory sizes should be reviewed with each change of local COVID restrictions.

Please see the attached list of Canadian Linen's branches for contact information and reach out to them directly. The first two digits of your account number on your bill will identify which branch services your location.

Alternatively, your locations can do the following to manage their inventories through Canadian Linen:

- Speak with your local service representative when they are in your restaurant. They can do adjustments on their handhelds in real time and will be able to pick up items that you no longer require.
- Contact Canadian Linen through their national service number. Please call 1-855-326-0940 and they will be able to direct you to the appropriate service team.
- You can email Canadian Linen's national accounts email, [national.accounts@canadianlinen.com](mailto:national.accounts@canadianlinen.com), and provide them with your account number and what you are looking to change.
- Request access to Canadian Linen's Online Portal.  
<https://portal.canadianlinen.com/MyAccount/SignIn?returnUrl=%2fPortalHome> .

On the right-hand side of the page, you will see a "Create New User" option. This requires you to have knowledge of your Canadian Linen account # and your Billing Postal Code. These can both be found on a copy of the location's invoice.

Please do not hesitate to contact me directly should you have any questions or concerns at [jarthurs@smittys.ca](mailto:jarthurs@smittys.ca) or 403-930-8745.

Yours truly,  
SMITTY'S CANADA INC.

*John Arthurs*

John Arthurs  
Purchasing Analyst

Invoices Begin With	Market Center / Service Center	Branch Phone #	Street Address	City	Prov.
53	Vancouver	(778) 331-6200	2750 Gilmore Ave	Burnaby	BC
63	Cranbrook	(250) 426-3151	1001 Industrial Road	Cranbrook	BC
53	Kamloops	(250) 374-4424	939 McMaster Way	Kamloops	BC
61	Victoria	(250) 384-8166	947 North Park St	Victoria	BC
54	Calgary	(403) 775-5900	4525 Manilla Road S. E	Calgary	AB
50	Edmonton	(780) 665-3905	8631 Stadium Rd	Edmonton	AB
50	Fort McMurray	(780) 743-3179	12-266 MacKay Cres	Fort McMurray	AB
50	Grand Prairie	(800) 803-6334	9542 110 St,	Grande Prairie	AB
63	Lethbridge	(403) 328-2321	1818 Third Ave South	Lethbridge	AB
54	Red Deer	(403) 346-0660	1-7652 49 Ave	Red Deer	AB
60	Regina	(306) 721-4848	180 North Leonard St.,	Regina	SK
62	Saskatoon	(306) 652-3614	302 First Ave North	Saskatoon	SK
55	Brandon	(204) 726-0283	398 Park Ave E	Brandon	MB
55	Winnipeg	(204) 480-5550	1860 King Edward Street,	Winnipeg	MB
57	Kingston	(613) 549-3509	102 Fraser St	Kingston	ON
56	London	(519) 686-5000	155 Adelaide Street South	London	ON
51	Oshawa	(855) 326-0940	109 Waterloo St	Oshawa	ON
56	Tecumseh	(519) 737-0036	5135 Halford Drive	Tecumseh	ON
58	Dieppe	(506) 857-1016	31 Rue Industrial	Dieppe	NB
58	Halifax	(902) 468-7520	41 Thornhill Drive,	Dartmouth	NS
65	St. Johns	(709) 745-7580	103 Glencoe Drive	Mount Pearl	NL