



SMITTY'S CANADA INC.

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BULLETIN #7/21

DATE: January 14, 2021
TO: All Franchisees and Corporate Managers
FROM: Jason Kaytor
RE: **Weekly Skip Reporting – Week of January 4th**

Hello Everyone,

Big shout out to the top 3 stores all tied for top spot at 9.7.

- Kingston
- Regent
- St James

Our company average this week is knocking on 8.7, up again from last week!

Thank you everyone for your attention and hard work with your teams on delighting delivery and take-out guests with every order.

A couple of delivery platform notes from Crystal:

1. The Holiday Turkey dinner for 4 and the Turkey Dinner will be removed in the next couple of weeks from DoorDash and Skip. A quick reminder for you to also remove these items from your X-Dine platform.
2. There have been some issues with the “out of stock” feature on the Skip platform resetting. This is a glitch in the Skip platform currently. When adjustments are made in the platforms, the “out of stock” items are becoming available again. Moving forward, all updates to the Skip platform will take place by Thursday. You will need to “out of stock” items again on the Friday.

Please do not hesitate to contact me directly should you have any questions or concerns at jkaytor@smittys.ca or 403-930-8741.

Yours truly,
SMITTY'S CANADA INC.

Jason Kaytor

Jason Kaytor
Vice President of Operations

Restaurant Name	City	Customer		Restaurant		Positive			Negative			Food		Order		Resto		Time	
		Completed Orders	Rejected Orders	Rejected Orders	Positive Reviews	Negative Reviews	Subtotal	AOV	Push Avg	Resto Hold Avg	To Accept Avg	Skip Score							
(Princess St.)	Kingston	116	0	0	21	2	\$3,584.28	\$30.90	4.2	2.27	0.19	9.7							
(Regent Ave. W)	Winnipeg	207	0	0	40	4	\$7,408.74	\$35.79	1.2	2.34	0.32	9.7							
(St James St.)	Winnipeg	329	0	0	82	1	\$11,375.54	\$34.58	1	3.05	0.38	9.7							
(Henderson Hwy.)	Winnipeg	286	1	0	60	6	\$10,564.54	\$36.94	1.34	1.93	0.29	9.6							
(18th St.)	Brandon	111	2	0	28	3	\$3,579.45	\$32.25	3.98	1.62	0.35	9.5							
(580 Pembina Hwy.)	Winnipeg	251	1	0	41	6	\$7,736.76	\$30.82	4.4	2.2	0.53	9.5							
(44th St.)	Lloydminster	51	0	0	8	3	\$1,673.26	\$32.81	2.32	1.26	0.17	9.4							
(50th Ave.)	Leduc	75	0	0	16	0	\$2,468.19	\$32.91	1	1.18	0.21	9.4							
(Highland Ave.)	Brandon	40	3	0	6	0	\$1,323.03	\$33.08	1	2.75	0.22	9.4							
(Main St. N)	Moose Jaw	36	0	0	4	2	\$1,049.60	\$29.16		1.8	0.34	9.4							
(2835 Pembina Hwy.)	Winnipeg	149	0	2	29	1	\$4,588.62	\$30.80	1.01	2.55	0.35	9.3							
(9640 Macleod Trl.)	Calgary	54	0	0	12	1	\$1,819.40	\$33.69	2.33	1.68	0.54	9.3							
(Aquitania Blvd. W)	Lethbridge	131	1	0	21	4	\$4,406.35	\$33.64	4.65	2.4	0.32	9.3							
(Kenaston Blvd.)	Winnipeg	118	0	1	19	2	\$3,968.39	\$33.63	1	4.09	0.44	9.2							
(Meadowood Dr.)	Winnipeg	184	3	0	29	3	\$5,973.62	\$32.47	1	2.88	0.42	9.2							
(George St. N)	Peterborough	100	1	0	29	0	\$2,899.22	\$28.99		2.41	0.19	9.1							
(Manning Crossing)	Edmonton	114	0	0	17	4	\$3,571.45	\$31.33	2.5	1.94	0.29	9.1							
(114th Ave. NW)	Edmonton	60	0	0	14	2	\$1,932.49	\$32.21	2.71	2.15	0.53	9							
(135 Ave. NW)	Edmonton	80	2	0	15	6	\$2,870.55	\$35.88	3.36	2.46	0.36	9							
(Nelson Dr.)	Spruce Grove	80	0	0	17	2	\$2,569.13	\$32.11	2.1	1.4	0.35	8.9							
(Stony Plain Rd. NW)	Edmonton	70	0	0	9	3	\$2,301.61	\$32.88		1.12	0.44	8.9							
(East Lake Cres. NE)	Airdrie	50	0	0	17	0	\$1,617.37	\$32.35	2.33	1.57	0.55	8.8							
(McPhillips St.)	Winnipeg	132	2	0	27	1	\$4,776.23	\$36.18	1.01	2.03	0.4	8.8							
(Albert St. N)	Regina	89	1	0	18	4	\$2,782.92	\$31.27	2.07	1.47	0.29	8.4							
(McCarthy Blvd. N)	Regina	36	0	0	9	2	\$1,108.70	\$30.80	5.22	2.37	0.48	8.4							
(Primrose Dr.)	Saskatoon	11	0	0	0	1	\$361.88	\$32.90		4.86	0.45	8.3							
(Preston Ave. S)	Saskatoon	44	0	0	6	2	\$1,319.05	\$29.98		3.37	0.2	8							
(E Hills Blvd. SE)	Calgary	37	0	0	5	0	\$1,492.64	\$40.34	4	1.84	0.88	7.9							
(Tenth St.)	Nanaimo	60	1	0	19	2	\$1,725.43	\$28.76	2.91	1.55	0.71	7.9							
(Island Hwy.)	Nanaimo	93	0	0	17	3	\$2,799.73	\$30.10	2.48	3.94	0.37	7.7							
(37th St. SW)	Calgary	18	0	0	2	0	\$549.39	\$30.52		1.85	0.61	7.6							
(Westwood Dr.)	Winnipeg	51	0	0	9	0	\$1,902.95	\$37.31	3.5	2.16	0.34	7.6							
(Leva Ave.)	Penhold	23	0	0	6	0	\$667.00	\$29.00		1.66	0.4	7.1							
(Memorial Dr. NE)	Calgary	16	0	0	7	2	\$494.25	\$30.89		2.39	0.9	6.8							
(Gibson Dr.)	Mount Pearl	43	1	0	5	5	\$1,219.14	\$28.35	3.55	2.24	0.46	6.7							
(Rowan St.)	St. John's	39	0	0	5	1	\$1,082.52	\$27.76	3.2	3.49	0.44	6.7							