



SMITTY'S CANADA INC.

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CALGARY, ALBERTA, CANADA T2S 0C7
TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

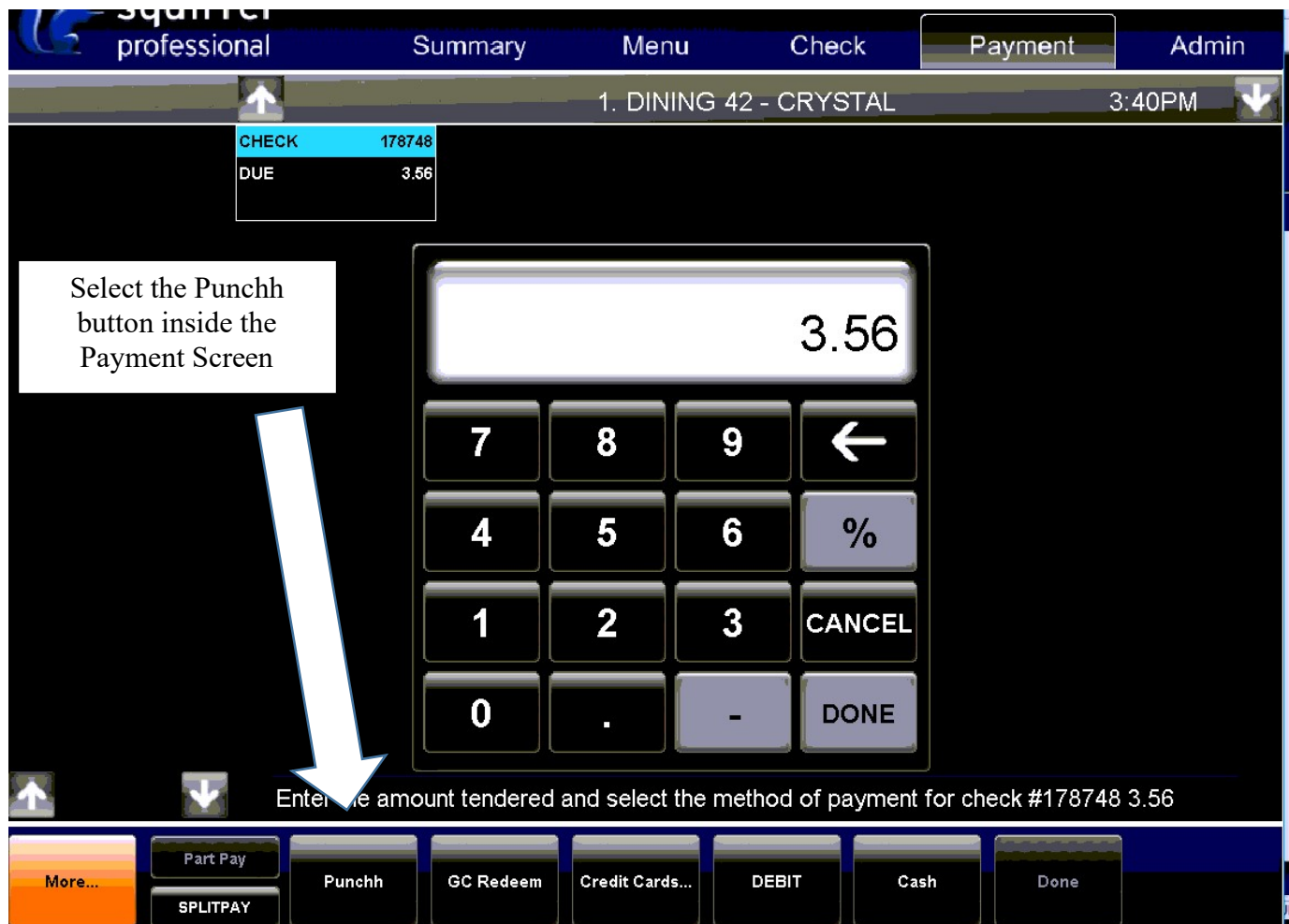
Bulletin #71/21

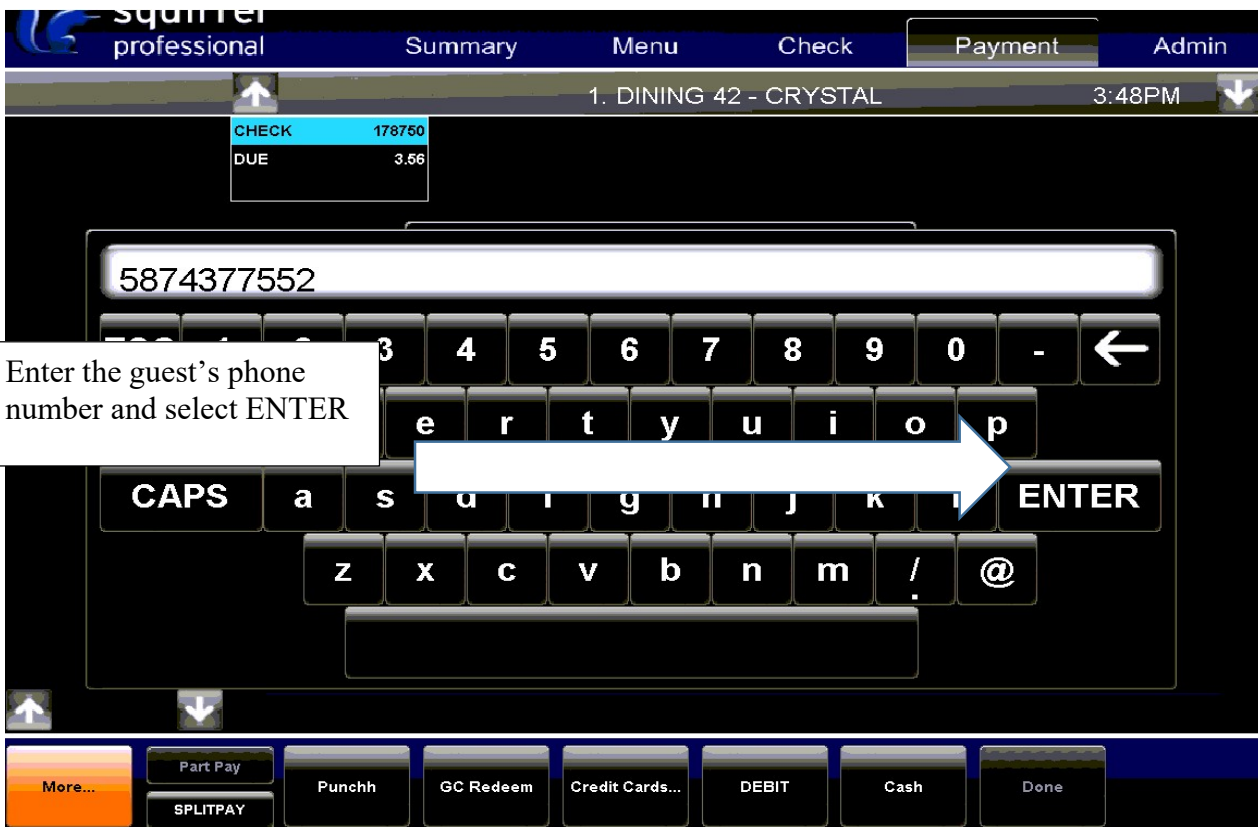
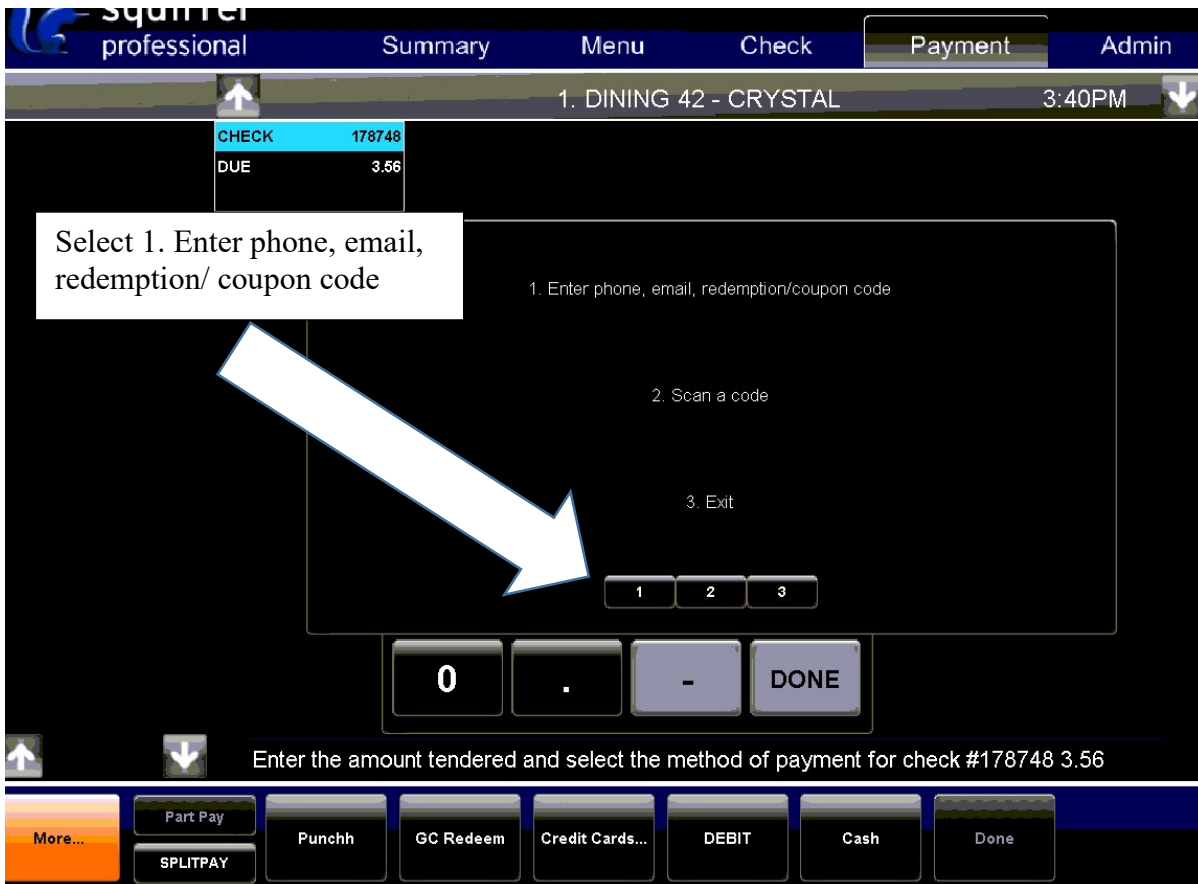
DATE: May 6,2021
TO: All Squirrel Locations
FROM: Crystal Davies
RE: MySmitty's Rewards - Processing Points Through Squirrel

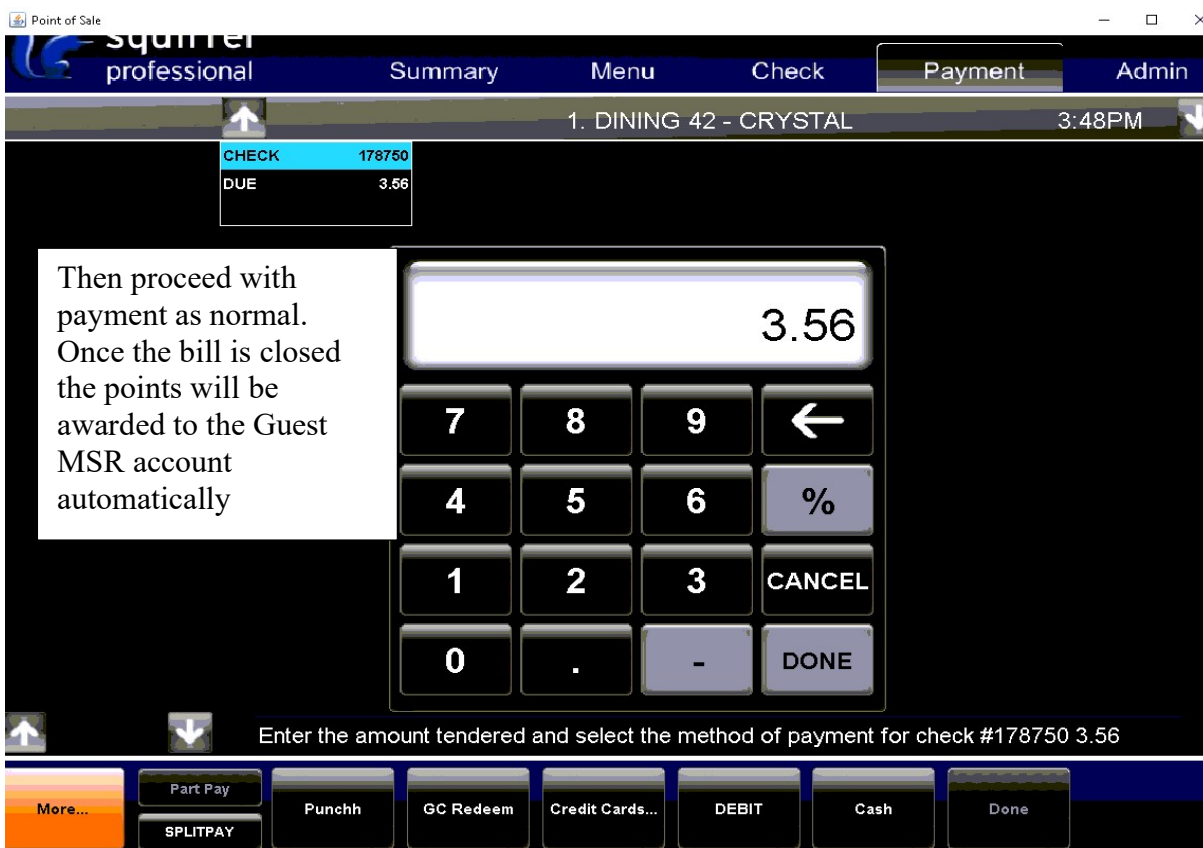
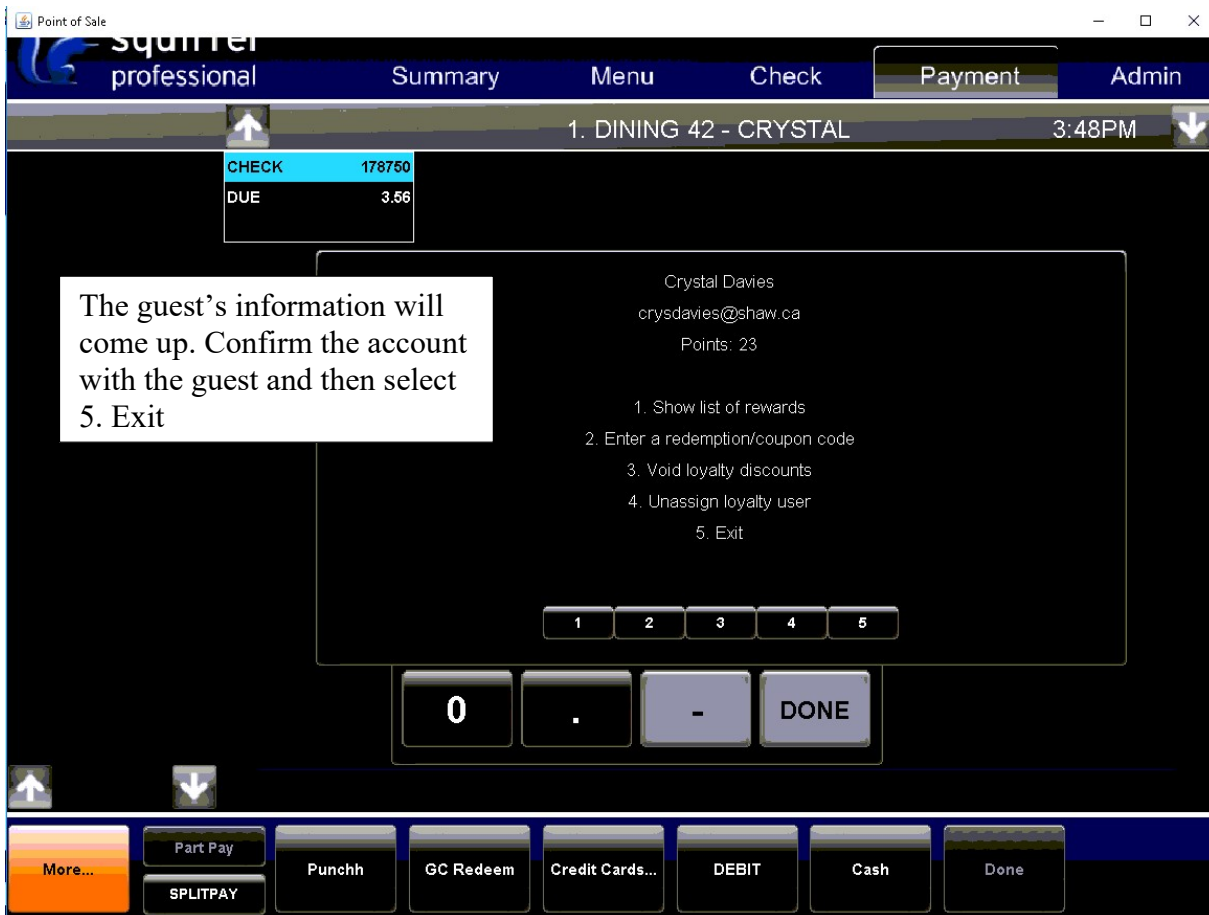
Hello Everyone,

Our Sussex location has discovered a method that allows you to process points for guests who are unable to scan the QR codes on their checks. The Squirrel system can apply points earned on their purchases directly to the guest's account. To process points for these guests, please use the following the steps:

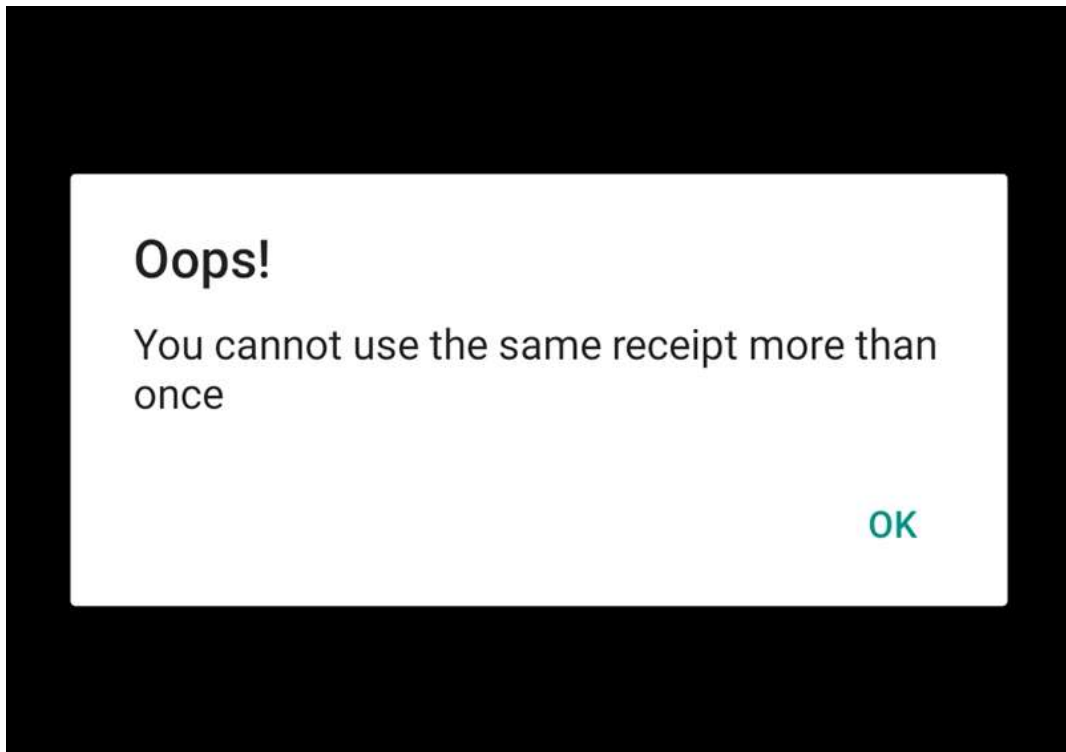
Once the guest has received their bill







Please be advised that if you complete this on the terminal and the guest tries to scan the QR Code on again after you have completed this process, they will receive the following error message:



If at anytime a check is voided after the guest has earned points, the points will automatically be voided from the guest's MSR profile. They will receive messaging letting them know that their account has been adjusted.

If you have any questions or concerns, please do not hesitate to email marketing@smittys.ca

Yours truly,
SMITTY'S CANADA INC.

A handwritten signature in black ink, appearing to read "Crystal Davies".

Crystal Davies
Business Intelligence and Operations Manager