



SMITTY'S CANADA INC.

#500, 501 – 18TH AVENUE S.W.
CALGARY, ALBERTA, CANADA T2S 0C7
TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

Bulletin #207/22

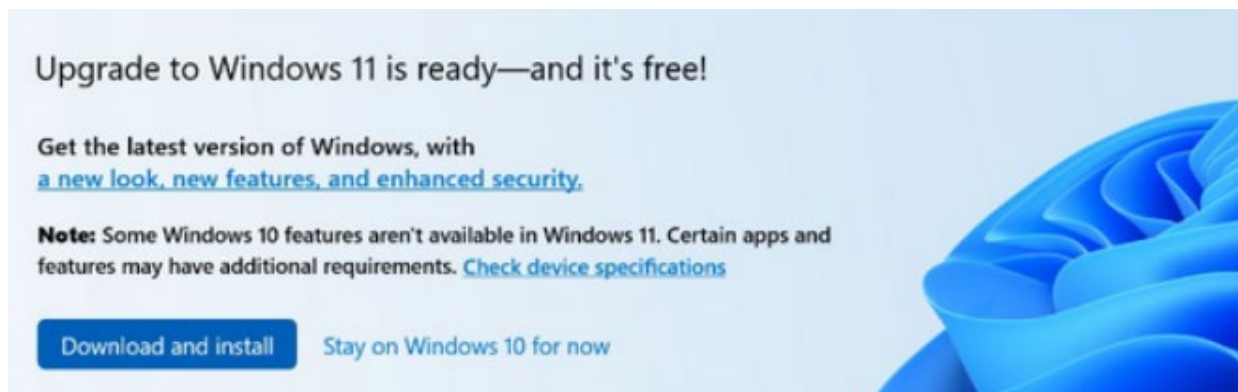
DATE: January 6, 2022
TO: All Squirrel Locations
FROM: Crystal Davies – Business Intelligence and Operations Manager
RE: Squirrel System/Windows 11

Good afternoon,

Windows has recently made Windows version 11 available for updates inside your system. Squirrel was not aware that this was being released and has not had the development time to test how the POS System will react to the upgrade.

Until Squirrel has certified Windows 11, it is recommended not to upgrade your PC to Windows version 11. There is a possibility that the Squirrel will have technical difficulties with the newer Windows 11.

To avoid the upgrade, do not click on the yes to the “Would you like to upgrade” messaging that Microsoft will send. This will appear on your screen. The messaging will come up in different ways, but here is one example of how it will look. Please choose “No” or “Stay on “Windows 10 for now.”



Suppose your system does take the update for any reason. Please reach out to cdavies@smittys.ca to book a downgrade of your Windows.

If you have any questions or concerns. Please reach out to me; I am happy to assist.

Warmest regards,

A handwritten signature in black ink, appearing to read "Crystal Davies".

Crystal Davies
SMITTY'S CANADA INC.