



SMITTY'S CANADA INC.

#500, 501 – 18TH AVENUE SW
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Bulletin #1/21

DATE: January 5, 2021
TO: All Locations
FROM: Jason Kaytor
RE: Weekly Skip Report – Week of December 21st

Hello Everyone,

Weekly report from Skip the Dishes is attached.

Top 3 delivery/takeout tips:

1. Including a complimentary treat in each order with a note that says something like “enjoy this complimentary slice of pie on us! And thank you for ordering” makes people feel special and encourages positive feedback as well as reordering in the future.
2. Make sure to keep your App updated on your tablet each week, add it to your weekly inventory routine or something similar to make it a regular item you check and update each week.
3. Verbally remind your kitchen of “special instructions” after ringing it in. Make sure to double check each order on expo for accuracy and food quality as you check it off the order receipt when packaging

Please do not hesitate to reach out if you have any questions or concerns at jkaytor@smittys.ca.

Yours truly,
SMITTY'S CANADA INC.

Jason Kaytor

Jason Kaytor
Vice President of Operations

Restaurant Name	City	Customer		Restaurant		Positive Reviews	Negative Reviews	Food Subtotal	AOV	Order	Resto Time		Skip Score
		Completed Orders	Rejected Orders	Rejected Orders	Positive Reviews					Push Avg Min	Resto Hold Avg	To Accept Avg Min	
(Princess St.)	Kingston	63	3	0	9	1	\$2,024.67	\$32.14		2.76	0.14	9.7	
(St James St.)	Winnipeg	293	5	0	58	1	\$11,363.17	\$38.78	1.04	3.5	0.36	9.7	
(580 Pembina Hwy.)	Winnipeg	201	2	0	40	1	\$6,371.60	\$31.70	3.19	1.68	0.5	9.6	
(Henderson Hwy.)	Winnipeg	287	2	0	51	7	\$10,580.65	\$36.87	1.42	6.04	0.29	9.6	
(44th St.)	Lloydminster	24	0	0	4	0	\$806.15	\$33.59	1.67	1.29	0.26	9.4	
(Highland Ave.)	Brandon	37	0	1	8	0	\$1,282.63	\$34.67	4.33	1.34	0.23	9.4	
(Regent Ave. W)	Winnipeg	183	1	0	28	2	\$7,217.94	\$39.44	1.23	3.32	0.3	9.4	
(2835 Pembina Hwy.)	Winnipeg	155	2	0	26	3	\$5,305.35	\$34.23	1	4.09	0.36	9.3	
(Manning Crossing)	Edmonton	122	1	0	24	8	\$4,216.72	\$34.56	3.11	1.98	0.32	9.3	
(Kenaston Blvd.)	Winnipeg	108	1	0	19	2	\$3,987.66	\$36.92	2.43	3.23	0.41	9.2	
(Main St. N)	Moose Jaw	30	0	0	7	0	\$1,013.48	\$33.78		3.57	0.25	9.1	
(50th Ave.)	Leduc	52	0	0	7	0	\$1,751.57	\$33.68	2	0.96	0.29	9	
(McPhillips St.)	Winnipeg	121	3	0	21	3	\$4,666.93	\$38.57	1.03	2.29	0.35	9	
(Meadowood Dr.)	Winnipeg	137	2	0	22	4	\$4,659.79	\$34.01	1	1.75	0.37	9	
(Stony Plain Rd. NW)	Edmonton	43	0	0	7	3	\$1,488.81	\$34.62		1.78	0.56	9	
(Nelson Dr.)	Spruce Grove	92	0	0	17	4	\$3,175.24	\$34.51	4.77	1.74	0.47	8.9	
(18th St.)	Brandon	50	1	0	11	0	\$1,537.99	\$30.76	3.53	0.95	0.27	8.8	
(135 Ave. NW)	Edmonton	74	2	0	16	0	\$2,916.47	\$39.41	5	4.33	0.37	8.8	
(9640 Macleod Trl.)	Calgary	27	0	0	9	1	\$1,008.54	\$37.35	5.5	4.9	0.36	8.8	
(McCarthy Blvd. N)	Regina	43	0	0	5	1	\$1,341.86	\$31.21	5	1.64	0.36	8.8	
(Westwood Dr.)	Winnipeg	92	0	0	17	7	\$3,477.26	\$37.80	4.09	2.78	0.53	8.8	
(Aquitania Blvd. W)	Lethbridge	113	0	0	25	5	\$4,623.41	\$40.92	6.33	3	0.38	8.5	
(Albert St. N)	Regina	50	0	0	4	1	\$1,639.42	\$32.79	2.57	1.86	0.28	8.4	
(East Lake Cres. NE)	Airdrie	33	0	1	6	0	\$1,211.76	\$36.72	1.2	1.37	0.57	8.4	
(Preston Ave. S)	Saskatoon	23	0	0	3	3	\$745.39	\$32.41		1.72	0.23	8.3	
(Island Hwy.)	Nanaimo	69	0	0	8	4	\$2,218.29	\$32.15	2.9	2.94	0.41	8.2	
(114th Ave. NW)	Edmonton	19	0	0	3	0	\$607.93	\$32.00	2.14	1.3	0.66	8.1	
(Primrose Dr.)	Saskatoon	6	0	1	1	0	\$170.92	\$28.49		3.96	0.48	7.7	
(Tenth St.)	Nanaimo	34	0	0	2	1	\$1,162.40	\$34.19	4.43	2.94	1.21	7.1	
(E Hills Blvd. SE)	Calgary	23	0	0	6	0	\$1,126.11	\$48.96	7	3.41	0.64	7	
(37th St. SW)	Calgary	21	0	0	0	2	\$804.62	\$38.32	2	1.88	0.43	6.8	
(Leva Ave.)	Penhold	4	0	0	1	0	\$128.55	\$32.14		0.7	0.39	6.8	
(Gibson Dr.)	Mount Pearl	41	0	0	3	3	\$1,263.95	\$30.83	4.4	2.55	0.35	6.7	
(Memorial Dr. NE)	Calgary	11	1	1	2	0	\$423.72	\$38.52		10.77	2.42	6.7	
(Rowan St.)	St. John's	15	0	1	0	0	\$496.30	\$33.09	2.63	2.9	0.41	6.7	

Brand Average 8.51