



SMITTY'S CANADA INC.

#500, 501 – 18TH AVENUE SW
CALGARY, ALBERTA, CANADA T2S 0C7
TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

BULLETIN 184/21

DATE: December 8, 2021
TO: All Franchisees and Corporate Managers
FROM: Jason Kaytor - Vice President of Operations
RE: **Weekly Skip Report- Week of November 29th**

Hello Everyone,

Congratulations to our top performers this week! Company average holding at 8.6

Smitty's (E Hills Blvd. SE)	Calgary	9.9
Smitty's (18th St.)	Brandon	9.8
Smitty's (Albert St. N)	Regina	9.8
Smitty's (37th St. SW)	Calgary	9.7
Smitty's (Leva Ave.)	Penhold	9.6
Smitty's Family Restaurant Comox (Comox Ave.)	Comox	9.6

Top tips for this week

1. We had a total of 58 missing items reported for the brand this week, which means guests ordered but did not receive 58 items! This continues to be our number one negative feedback on Skip the Dishes. If you are not using the double printed chits in the kitchen with the line keeping the white copy and giving the yellow copy to the expo, you should! Stapling the expo bill to the bag and crossing it off as you pack items into the bag should help ensure that you are not missing items.
2. We also had 28 items that were reported as incorrect items, using the x-dine integration helps to remove the human error when ringing in items.
3. You can use the “message us” function on your tablet to communicate in real-time with Skip the Dishes so if you have an item that needs to be charged, a problem with an order or anything else you can use that function to get real-time customer service.

Warmest regards,

Jason Kaytor

Jason Kaytor

Vice President of Operations



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Smitty's (E Hills Blvd. SE)	Calgary	64	1	0	17	0	\$2,571.82	\$40.18	4.35	1.89	1.03	9.9
Smitty's (18th St.)	Brandon	89	1	1	12	1	\$3,019.90	\$33.93	5.09	2.45	0.27	9.8
Smitty's (Albert St. N)	Regina	112	2	1	26	1	\$3,973.88	\$35.48	4.41	2.32	0.41	9.8
Smitty's (37th St. SW)	Calgary	48	1	0	11	5	\$1,676.50	\$34.93	4.81	2.17	0.57	9.7
Smitty's (Leva Ave.)	Penhold	22	2	0	3	1	\$631.42	\$28.70	2	2.28	0.26	9.6
Smitty's Family Restaurant Comox	Comox	11	0	0	1	0	\$385.00	\$35.00		1.27	0.59	9.6
Smitty's (Princess St.)	Kingston	81	1	0	19	3	\$2,547.29	\$31.45		3.19	0.18	9.5
Smitty's (Aquitania Blvd. W)	Lethbridge	127	0	1	19	5	\$4,337.72	\$34.16	3.3	3.3	0.2	9.4
Smitty's (Preston Ave. S)	Saskatoon	58	0	0	8	1	\$2,055.99	\$35.45		2.39	0.22	9.4
Smitty's (48th Ave.)	Camrose	52	0	1	6	1	\$1,871.11	\$35.98	1.75	1.35	0.37	9.3
Smitty's (114th Ave. NW)	Edmonton	79	1	0	14	3	\$2,885.29	\$36.52	2.52	1.88	0.56	9.3
Smitty's (Manning Crossing)	Edmonton	153	2	0	20	7	\$5,186.91	\$33.90	3.93	2.38	0.35	9.3
Smitty's (Stony Plain Rd. NW)	Edmonton	91	0	0	17	0	\$3,088.42	\$33.94	3	1.04	0.43	9.3
Smitty's (44th St.)	Lloydminster	46	0	0	8	1	\$1,481.82	\$32.21	2	2.21	0.15	9.1
Smitty's (Nelson Dr.)	Spruce Grove	90	1	1	15	4	\$2,962.15	\$32.91	3.58	3.1	0.42	9.1
Smitty's (McPhillips St.)	Winnipeg	187	6	5	38	10	\$6,995.08	\$37.41	2.61	4.09	0.37	9
Smitty's (50th Ave.)	Leduc	106	3	0	11	2	\$3,771.42	\$35.58	2.69	1.9	0.32	8.9
Smitty's (Park Rd. W)	Blumenort	65	2	0	8	3	\$2,241.72	\$34.49		2.03	0.26	8.7
Smitty's (Westwood Dr.)	Winnipeg	77	0	0	6	5	\$2,661.46	\$34.56	3.09	4.33	0.26	8.7
Smitty's (66th St. NW)	Edmonton	54	0	0	9	1	\$1,848.15	\$34.23	2.33	3.91	0.75	8.4
Smitty's (Kenaston Blvd.)	Winnipeg	112	8	1	16	3	\$3,998.15	\$35.70	4.07	3.15	0.32	8.4
Smitty's (McCarthy Blvd. N)	Regina	37	2	0	10	0	\$1,151.51	\$31.12	3.2	3.06	1.08	8.4
Smitty's (2835 Pembina Hwy.)	Winnipeg	150	7	4	17	10	\$4,928.63	\$32.86	2.5	4.68	0.76	8.3
Smitty's (Highland Ave.)	Brandon	21	1	0	5	0	\$796.73	\$37.94	2	2.42	0.3	8.3
Smitty's (Main St. N)	Moose Jaw	35	1	1	5	0	\$1,102.24	\$31.49	2	1.59	0.34	8.3
Smitty's (Henderson Hwy.)	Winnipeg	204	3	1	30	10	\$6,970.06	\$34.17	3.33	3.67	0.45	8.2
Smitty's (St James St.)	Winnipeg	155	4	1	24	11	\$5,500.27	\$35.49	4	2.79	0.34	8.2
Smitty's (135 Ave. NW)	Edmonton	52	1	1	12	1	\$1,868.70	\$35.94	5.75	2.91	0.71	8
Smitty's (9640 Macleod Trl.)	Calgary	10	0	1	3	2	\$358.10	\$35.81	6	2.4	0.44	8
Smitty's (Meadowood Dr.)	Winnipeg	133	4	1	14	5	\$4,680.06	\$35.19	3.14	3.45	0.49	7.9
Smitty's (Regent Ave. W)	Winnipeg	114	6	0	7	5	\$4,186.68	\$36.73	4.55	4.12	0.63	7.6
Smitty's (580 Pembina Hwy.)	Winnipeg	110	4	2	18	4	\$3,859.70	\$35.09	3.5	3.72	0.64	7.5
Smitty's (Island Hwy.)	Nanaimo	101	1	1	14	4	\$3,263.92	\$32.32	4.15	3.16	0.35	7.4
Smitty's (Tenth St.)	Nanaimo	68	0	0	15	6	\$2,268.27	\$33.36	2.75	3.07	0.47	7.4
Smitty's (Gibson Dr.)	Mount Pearl	32	1	1	1	3	\$937.97	\$29.31	2.25	4.21	0.32	7.3
Smitty's (Rowan St.)	St. John's	27	1	0	3	2	\$790.07	\$29.26	4	3.22	0.96	7.2
Smitty's (Primrose Dr.)	Saskatoon	20	3	0	1	1	\$661.15	\$33.06	3	3.03	0.24	6.8
Smitty's (Strathmoor Dr.)	Sherwood Park	22	0	0	3	0	\$717.40	\$32.61	2.8	2.57	0.68	6.7