



SMITTY'S CANADA INC.

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BULLETIN #183/21

DATE: December 9, 2021
TO: All Franchisees and Corporate Managers
FROM: John Arthurs & Darryl Vivian – Purchasers
RE: **Purchasing Updates – Holiday Schedules; Ecolab Apex Power- Pricing Error – BakeMark Fruit Toppings; Pricing Error – Smitty's Brand Coffee**

Hello Everyone,

Here are your updates for this week . . .

Holiday Schedules

We have confirmed the schedules with our vendors for the upcoming Holiday Season.



Please see the attached regional schedules from Sysco and Weston at the bottom of this bulletin.

Canadian Linen will be closed December 24, 27 and January 3. They are adjusting their service days for those locations impacted to the business day prior. Please see attached schedule.

To support their staff, Waffle World closes their facility during the Holidays. This year they will close at 12:00 p.m. EST on December 24 and reopen for business at 8:00 a.m. EST on January 3. Please check to ensure you have enough spray and check your waffle grids for the holiday season.

Smitty's webstore will take your orders during the holidays, however our warehouse team will be off for some of the holidays. Please review your inventories to ensure you have enough. Please see attached schedule.

Abell will be closed on the 27, 28th, and Jan 3rd. Regular service will not be scheduled on those days, however emergency service will be available if needed.

All our Vendors wish you Happy Holidays!

Ecolab Apex Power

Please be advised that there was a change that took place on the affected sku listed below effective December 1, 2021. The Apex Power Plus detergent will be discontinued and replaced with the Smart Power Detergent and not the SmartPower Specialty.

Ecolab apologizes for any inconvenience this may cause.

Old Product	Description	Old Price	New Product	Description	New Price
6117091	Apex Power Plus 4-6.75lb	\$189.50	6101201	Smart power DM DET 4x6.75 lb	\$137.59

Pricing Error – BakeMark Fruit Toppings

A pricing audit of our BakeMark Fruit Toppings discovered a pricing error at Sysco. Since September 1, we have been overcharged. Sysco has corrected the price and will be refunding the difference.

Code	Item	Charged Price	Correct Price	Refund Owning
5543135	TOPPING STRAWBERRY BKFST	\$41.93	\$40.99	\$0.94
5542046	TOPPING BLUEBERRY BKFST	\$41.93	\$40.99	\$0.94

To ensure refunds are issued correctly, Sysco will be sending the refund to Head Office, and we will be sending your restaurant their refund. Expect this refund to be issued in mid January.

Pricing Error – Smitty’s brand Coffee

A pricing audit of our Smitty’s brand Regular Coffee discovered a pricing error at Sysco. We are working out the details of the refunds currently.

The current price should be:

Code	Item	Correct Price
2257077	Coffee Custom Smitty's Blend	\$95.12

To ensure refunds are issued correctly, Sysco will be sending the refund to Head Office, and we will be sending your restaurant their refund. Expect this refund to be issued in mid January.

Please do not hesitate to contact us directly should you have any questions or concerns at

John jarthurs@smittys.ca or 403-930-8745.

Darryl dvivian@smittys.ca or 403-930-8747.

Yours truly,

SMITTY’S CANADA INC.

John Arthurs

John Arthurs
Purchaser

Darryl Vivian

Darryl Vivian
Purchaser

Sysco Holiday Schedule by OPCO

OPCO	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
VICTORIA	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
KELOWNA	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
CALGARY	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
EDMONTON	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
REGINA	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
WINNIPEG	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
SOUTHWEST	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	Regular	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries
CENTRAL	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries
	2-Jan	3-Jan	4-Jan	5-Jan	6-Jan	7-Jan	8-Jan
	No Deliveries	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries

OPCO	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
MONCTON	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
HALIFAX	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
ST JOHNS	Dec 19	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec
	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries	No Deliveries
	26-Dec	27-Dec	28-Dec	29-Dec	30-Dec	31-Dec	1-Jan
	No Deliveries	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries
	2-Jan	3-Jan	4-Jan	5-Jan	6-Jan	7-Jan	8-Jan
	No Deliveries	No Deliveries	Regular	Regular	Regular	Regular	No Deliveries

Please contact your Sysco Account Executive if you have concerns with this schedule.

Weston Holiday Schedule by Region

Any date in ***bold italics*** is a change to Weston's regular schedule. If your order is being done by your driver, they will adjust their orders and delivery schedule for you. Please review your expected holiday sales forecasts with them.

Date		BC & Alberta	
		Comments	Ordering/Customer Service
Monday	December 20, 2021	Delivery As Usual	Saturday December 18 Before 3:30 pm EST
Tuesday	December 21, 2021	Delivery As Usual	Sunday December 19 Before 3:30 pm EST
Wednesday	December 22, 2021	Delivery As Usual	Monday December 20 Before 3:30 pm EST
Thursday	December 23, 2021	Delivery As Usual	Tuesday December 21 Before 3:30 pm EST
Friday	December 24, 2021	Delivery As Usual	Wednesday December 22 Before 3:30 pm EST
Saturday	December 25, 2021	No Delivery – Christmas Day	
Sunday	December 26, 2021	No Delivery – Boxing Day	
Monday	December 27, 2021	Delivery As Usual	<i>48 hr. products Thursday Dec 23 Before 3:30 pm EST; 72 hr. products Wednesday Dec 22 Before 3:30 pm EST; 96 hr. products Tuesday Dec 21 Before 3:30 pm EST</i>
Tuesday	December 28, 2021	Delivery As Usual	<i>48 hr. products Friday Dec 24 Before 3:30 pm EST; 72 hr. products Thursday Dec 23 Before 3:30 pm EST; 96 hr. products Wednesday Dec 22 Before 3:30 pm EST</i>
Wednesday	December 29, 2021	Delivery As Usual	<i>48 hr. products Monday Dec 27 Before 3:30 pm EST; 72 hr. products Friday Dec 24 Before 3:30 pm EST; 96 hr. products Thursday Dec 23 Before 3:30 pm EST</i>
Thursday	December 30, 2021	Delivery As Usual	<i>48 hr. products Tuesday Dec 28 Before 3:30 pm EST; 72 hr. products Monday Dec 27 Before 3:30 pm EST; 96 hr. products Friday Dec 24 Before 3:30 pm EST</i>
Friday	December 31, 2021	Delivery As Usual	Wednesday December 29 Before 3:30 pm EST
Saturday	January 1, 2022	No Delivery – New Year's Day	
Sunday	January 2, 2022	Delivery As Usual	<i>48 hr. product Thursday Dec 30 Before 3:30 pm EST; 72 hr. products Wednesday Dec 29 Before 3:30 pm EST; 96 hr. product Tuesday Dec 28 Before 3:30 pm EST</i>
Monday	January 3, 2022	Delivery As Usual	<i>48 hr. products Friday Dec 31 Before 3:30 pm EST; 72 hr. products Thursday Dec 30 Before 3:30 pm EST; 96 hr. products Wednesday Dec 29 Before 3:30 pm EST</i>
Tuesday	January 4, 2022	Delivery As Usual	<i>48 hr. products Sunday Jan2 Before 3:30 pm EST; 72 hr. products Friday Dec 31 Before 3:30 pm EST; 96 hr. products Thursday Dec 30 Before 3:30 pm EST</i>
Wednesday	January 5, 2022	Delivery As Usual	<i>48 hr. products Monday Jan 3 Before 3:30 pm EST; 72 hr. products Sunday Jan 2 Before 3:30 pm EST; 96 hr. products Friday Dec 31 Before 3:30 pm EST</i>
Thursday	January 6, 2022	Delivery As Usual	Tuesday January 4 Before 3:30 pm

Date		Manitoba & Saskatchewan	
		Comments	Ordering/Customer Service
Monday	December 20, 2021	Delivery As Usual	Saturday December 18 Before 3:30 pm EST
Tuesday	December 21, 2021	Delivery As Usual	Sunday December 19 Before 3:30 pm EST
Wednesday	December 22, 2021	Delivery As Usual	Monday December 20 Before 3:30 pm EST
Thursday	December 23, 2021	Delivery As Usual	Tuesday December 21 Before 3:30 pm EST
Friday	December 24, 2021	Delivery As Usual	Wednesday December 22 Before 3:30 pm EST
Saturday	December 25, 2021	No Delivery – Christmas Day	
Sunday	December 26, 2021	No Delivery – Boxing Day	
Monday	December 27, 2021	Delivery As Usual	<i>48 hr. products Thursday Dec 23 Before 3:30 pm EST; 72 hr. products Wednesday Dec 22 Before 3:30 pm EST; 96 hr. products Tuesday Dec 21 Before 3:30 pm EST</i>
Tuesday	December 28, 2021	Delivery As Usual	<i>48 hr. products Friday Dec 24 Before 3:30 pm EST; 72 hr. products Thursday Dec 23 Before 3:30 pm EST; 96 hr. products Wednesday Dec 22 Before 3:30 pm EST</i>
Wednesday	December 29, 2021	Delivery As Usual	<i>48 hr. products Monday Dec 27 Before 3:30 pm EST; 72 hr. products Friday Dec 24 Before 3:30 pm EST; 96 hr. products Thursday Dec 23 Before 3:30 pm EST</i>
Thursday	December 30, 2021	Delivery As Usual	<i>48 hr. products Tuesday Dec 28 Before 3:30 pm EST; 72 hr. products Monday Dec 27 Before 3:30 pm EST; 96 hr. products Friday Dec 24 Before 3:30 pm EST</i>
Friday	December 31, 2021	Delivery As Usual	Wednesday December 29 Before 3:30 pm EST
Saturday	January 1, 2022	No Delivery – New Year's Day	
Sunday	January 2, 2022	Delivery As Usual	<i>48 hr. product Wednesday Dec 29 Before 3:30 pm EST; 72 hr. products Tuesday Dec 28 Before 3:30 pm EST; 96 hr. product Monday Dec 27 Before 3:30 pm EST</i>
Monday	January 3, 2022	Delivery As Usual	<i>48 hr. product Thursday Dec 30 Before 3:30 pm EST; 72 hr. products Wednesday Dec 29 Before 3:30 pm EST; 96 hr. product Tuesday Dec 28 Before 3:30 pm EST</i>
Tuesday	January 4, 2022	Delivery As Usual	<i>48 hr. products Friday Dec 31 Before 3:30 pm EST; 72 hr. products Thursday Dec 30 Before 3:30 pm EST; 96 hr. products Wednesday Dec 29 Before 3:30 pm EST</i>
Wednesday	January 5, 2022	Delivery As Usual	<i>48 hr. products Monday Jan 3 Before 3:30 pm EST; 72 hr. products Sunday Jan 2 Before 3:30 pm EST; 96 hr. products Friday Dec 31 Before 3:30 pm EST</i>
Thursday	January 6, 2022	Delivery As Usual	Tuesday January 4 Before 3:30 pm

Date		Ontario	
		Comments	Ordering/Customer Service
Monday	December 20, 2021	Delivery As Usual	Saturday December 18 Before 12:30 pm
Tuesday	December 21, 2021	Delivery As Usual	Sunday December 19 Before 12:30 pm
Wednesday	December 22, 2021	No Delivery As Usual	Closed
Thursday	December 23, 2021	Delivery As Usual	Tuesday December 21 Before 12:30 pm
Friday	December 24, 2021	Delivery As Usual	Wednesday December 22 Before 12:30 pm
Saturday	December 25, 2021	No Delivery – Christmas Day	
Sunday	December 26, 2021	No Delivery – Boxing Day	
Monday	December 27, 2021	Delivery As Usual	<i>48 hr. products Thursday Dec 23 Before 12:30 pm; 72 hr. products Wednesday Dec 22 Before 12:30 pm; 96 hr. products Tuesday Dec 21 Before 12:30 pm</i>
Tuesday	December 28, 2021	Delivery As Usual	<i>48 hr. products Friday Dec 24 Before 12:30 pm; 72 hr. products Thursday Dec 23 Before 12:30 pm; 96 hr. products Wednesday Dec 22 Before 12:30 pm</i>
Wednesday	December 29, 2021	No Delivery As Usual	Closed
Thursday	December 30, 2021	Delivery As Usual	Tuesday December 28 Before 12:30 pm
Friday	December 31, 2021	Delivery As Usual	Wednesday December 29 Before 12:30 pm
Saturday	January 1, 2022	No Delivery – New Year's Day	
Sunday	January 2, 2022	Delivery As Usual	<i>48 hr. product Thursday Dec 30 Before 12:30 pm; 72 hr. products Wednesday Dec 29 Before 12:30 pm</i>
Monday	January 3, 2022	Delivery As Usual	<i>48 hr. products Friday Dec 31 Before 12:30 pm; 72 hr. products Thursday Dec 30 Before 12:30 pm; 96 hr. products Wednesday Dec 29 Before 12:30 pm</i>
Tuesday	January 4, 2022	Delivery As Usual	<i>48 hr. products Sunday Jan 2 Before 12:30 pm; 72 hr. products Friday Dec 31 Before 12:30 pm; 96 hr. products Thursday Dec 30 Before 12:30 pm</i>
Wednesday	January 5, 2022	No Delivery As Usual	Closed
Thursday	January 6, 2022	Delivery As Usual	Tuesday January 4 Before 12:30 pm

Date		Nova Scotia, New Brunswick & PEI	
		Comments	Ordering/Customer Service
Monday	December 20, 2021	Delivery As Usual	Friday December 17 Before 1:30 pm
Tuesday	December 21, 2021	Delivery As Usual - No added loads	Friday December 17 Before 1:30 pm
Wednesday	December 22, 2021	Delivery As Usual	Monday December 20 Before 1:30 pm
Thursday	December 23, 2021	Delivery As Usual	Tuesday December 21 Before 1:30 pm
Friday	December 24, 2021	Delivery As Usual	Wednesday December 22 Before 1:30 pm
Saturday	December 25, 2021	No Delivery – Christmas Day	
Sunday	December 26, 2021	No Delivery – Boxing Day	
Monday	December 27, 2021	Delivery As Usual	<i>Thursday December 23 Before 1:30 pm</i>
Tuesday	December 28, 2021	Delivery As Usual	<i>Friday December 24 Before 1:30 pm</i>
Wednesday	December 29, 2021	Delivery As Usual	Monday December 27 Before 1:30 pm
Thursday	December 30, 2021	Delivery As Usual	Tuesday December 28 Before 1:30 pm
Friday	December 31, 2021	Delivery As Usual	Wednesday December 29 Before 1:30 pm
Saturday	January 1, 2022	No Delivery – New Year’s Day	
Sunday	January 2, 2022	No Delivery As Usual	
Monday	January 3, 2022	Delivery As Usual	<i>Thursday Dec 30 Before 1:30 pm</i>
Tuesday	January 4, 2022	Delivery As Usual	<i>Friday Dec 31 Before 1:30 pm</i>
Wednesday	January 5, 2022	Delivery As Usual	Monday January 3 Before 1:30 pm
Thursday	January 6, 2022	Delivery As Usual	Tuesday January 4 Before 1:30 pm

Date		Newfoundland	
		Comments	Ordering/Customer Service
Monday	December 20, 2021	Delivery As Usual	Friday December 17 Before 12:00 pm
Tuesday	December 21, 2021	No Delivery As Usual	
Wednesday	December 22, 2021	Delivery As Usual	Monday December 20 Before 1:30 pm
Thursday	December 23, 2021	No Delivery As Usual	
Friday	December 24, 2021	Delivery As Usual	Wednesday December 22 Before 1:30 pm
Saturday	December 25, 2021	No Delivery – Christmas Day	
Sunday	December 26, 2021	No Delivery – Boxing Day	
Monday	December 27, 2021	Delivery As Usual	<i>Thursday December 23 Before 12:00 pm</i>
Tuesday	December 28, 2021	No Delivery As Usual	
Wednesday	December 29, 2021	Delivery As Usual	Monday December 27 Before 12:00 pm
Thursday	December 30, 2021	No Delivery As Usual	
Friday	December 31, 2021	Delivery As Usual	Wednesday December 29 Before 1:30 pm
Saturday	January 1, 2022	No Delivery – New Year’s Day	
Sunday	January 2, 2022	No Delivery As Usual	
Monday	January 3, 2022	No Delivery As Usual	Thursday December 30 Before 12:00 pm
Tuesday	January 4, 2022	No Delivery As Usual	
Wednesday	January 5, 2022	Delivery As Usual	Monday January 3 Before 1:30 pm
Thursday	January 6, 2022	No Delivery As Usual	

Canadian Linen Holiday Schedule

Normal Service Date	Comments	Revised Service Date
Monday, December 20, 2021	Delivery As Usual	Monday, December 20, 2021
Tuesday, December 21, 2021	Delivery As Usual	Tuesday, December 21, 2021
Wednesday, December 22, 2021	Delivery As Usual	Wednesday, December 22, 2021
Thursday, December 23, 2021	Delivery As Usual	Thursday, December 23, 2021
Friday, December 24, 2021	No Delivery	Thursday, December 23, 2021
Monday, December 27, 2021	No Delivery	Thursday, December 23, 2021
Tuesday, December 28, 2021	Delivery As Usual	Tuesday, December 28, 2021
Wednesday, December 29, 2021	Delivery As Usual	Wednesday, December 29, 2021
Thursday, December 30, 2021	Delivery As Usual	Thursday, December 30, 2021
Friday, December 31, 2021	Delivery As Usual	Friday, December 31, 2021
Monday, January 3, 2022	No Delivery	Friday, December 31, 2021
Tuesday, January 4, 2022	Delivery As Usual	Tuesday, January 4, 2022
Wednesday, January 5, 2022	Delivery As Usual	Wednesday, January 5, 2022
Thursday, January 6, 2022	Delivery As Usual	Thursday, January 6, 2022

Warehouse Holiday Schedule

Date	Comments
Monday, December 20, 2021	Delivery As Usual
Tuesday, December 21, 2021	Delivery As Usual
Wednesday, December 22, 2021	Delivery As Usual
Thursday, December 23, 2021	Delivery As Usual
Friday, December 24, 2021	No Delivery
Monday, December 27, 2021	No Delivery
Tuesday, December 28, 2021	No Delivery
Wednesday, December 29, 2021	Delivery As Usual
Thursday, December 30, 2021	Delivery As Usual
Friday, December 31, 2021	No Delivery
Monday, January 3, 2022	No Delivery
Tuesday, January 4, 2022	Delivery As Usual
Wednesday, January 5, 2022	Delivery As Usual
Thursday, January 6, 2022	Delivery As Usual