



SMITTY'S CANADA INC.
 #500, 501 – 18TH AVENUE SW
 CALGARY, ALBERTA, CANADA T2S 0C7
 TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

BULLETIN #149/21

DATE: October 7, 2021
 TO: All Franchisees and Corporate Managers
 FROM: Jason Kaytor
 RE: **Weekly Skip Reporting – Week of October 7th**

Hello Everyone,

Congratulations to this weeks top performers!

Smitty's (Park Rd. W)	Steinbach	9.8
Smitty's (44th St.)	Lloydminster	9.7
Smitty's (Aquitania Blvd. W)	Lethbridge	9.6
Smitty's (E Hills Blvd. SE)	Calgary	9.6
Smitty's (Highland Ave.)	Brandon	9.6

Top tips for delivery and takeout this week

1. Most Smittys menu items take less than 10 minutes to produce so setting your prep time at 15 minutes to start on regular shifts and up to 20 minutes for busier revenues will help reduce courier hold or order push times at the store level.
2. Having a few pre portioned sauces, syrups, and butters on expo will speed up your packaging and help make sure you don't miss anything for an order.
3. If you were a buffet store and used a food warming unit to hold buffet food, you can and should repurpose that piece of equipment to hold delivery orders waiting for pickup. This will ensure the best quality arriving at the home of your guest. Setting these units on low to medium temperature will help keep your window clear for dine in guests and keep your takeout and delivery food hot. Package everything in the bag, clearly label the bag with the delivery number and name and put it in the warmer until picked up!

Please do not hesitate to contact me directly should you have any questions or concerns at jkaytor@smittys.ca or 403-930-8741.

Yours truly,
 SMITTY'S CANADA INC.

Jason Kaytor

Jason Kaytor
 Vice President of Operations

Restaurant Name	City	Completed	Customer R	Restaurant R	Positive Rev	Negative Rev	Food Subtotal	AOV	Order Push	Resto Hold	Resto Time	Skip Score
Smitty's (Park Rd. W)	Steinbach	52	1	0	7	1	\$2,140.87	\$41.17	2	9.93	0.24	9.8
Smitty's (44th St.)	Lloydminster	58	0	0	16	6	\$1,801.55	\$31.06	2	1.31	0.14	9.7
Smitty's (Aquitania Blvd. W)	Lethbridge	142	1	0	18	5	\$4,874.94	\$34.33	5.53	3.88	0.25	9.6
Smitty's (E Hills Blvd. SE)	Calgary	61	0	0	11	1	\$2,428.11	\$39.81	5.12	1.98	0.58	9.6
Smitty's (Highland Ave.)	Brandon	35	0	0	1	0	\$1,158.34	\$33.10		2.15	0.25	9.6
Smitty's (18th St.)	Brandon	102	1	0	18	2	\$3,424.00	\$33.57	4.07	2.81	0.33	9.5
Smitty's (Albert St. N)	Regina	124	1	0	21	2	\$4,100.01	\$33.06	5.45	1.97	0.39	9.5
Smitty's (48th Ave.)	Camrose	59	0	0	12	1	\$1,841.54	\$31.21	1.69	1.98	0.34	9.4
Smitty's (Kenaston Blvd.)	Winnipeg	148	3	2	23	5	\$4,926.72	\$33.29	2.26	3.58	0.37	9.3
Smitty's Family Restaurant Comox (C	Comox	18	0	0	6	0	\$578.15	\$32.12		1.56	0.3	9.2
Smitty's (Henderson Hwy.)	Winnipeg	301	2	0	44	6	\$10,751.88	\$35.72	2.81	3.19	0.59	9.1
Smitty's (McPhillips St.)	Winnipeg	65	0	0	17	3	\$2,269.12	\$34.91	2.86	5.15	0.26	9.1
Smitty's (Princess St.)	Kingston	77	0	0	14	2	\$2,583.99	\$33.56		3.77	0.18	9.1
Smitty's (St James St.)	Winnipeg	277	0	2	43	10	\$10,102.25	\$36.47	2.4	2.86	0.29	9.1
Smitty's (Stony Plain Rd. NW)	Edmonton	71	0	0	14	2	\$2,462.90	\$34.69		1.12	0.42	9
Smitty's (50th Ave.)	Leduc	80	0	0	12	5	\$3,017.97	\$37.72	1.81	1.96	0.44	8.9
Smitty's (114th Ave. NW)	Edmonton	55	0	0	9	2	\$1,872.04	\$34.04	2.92	3.04	0.6	8.9
Smitty's (9640 Macleod Trl.)	Calgary	25	0	1	5	1	\$914.63	\$36.59	4.25	2.32	0.89	8.9
Smitty's (135 Ave. NW)	Edmonton	102	2	1	23	3	\$3,520.04	\$34.51	3	2.79	0.52	8.8
Smitty's (580 Pembina Hwy.)	Winnipeg	146	1	0	25	7	\$4,929.03	\$33.76	3.94	3.14	0.49	8.8
Smitty's (Regent Ave. W)	Winnipeg	186	2	0	29	8	\$7,135.36	\$38.36	3.22	3.31	0.61	8.7
Smitty's (Westwood Dr.)	Winnipeg	94	2	0	8	4	\$3,163.86	\$33.66	3.16	3.05	0.37	8.7
Smitty's (Manning Crossing)	Edmonton	114	0	0	18	4	\$3,886.06	\$34.09	2.55	1.74	0.47	8.6
Smitty's (McCarthy Blvd. N)	Regina	50	0	0	8	0	\$1,625.10	\$32.50		1.93	0.34	8.6
Smitty's (Main St. N)	Moose Jaw	50	0	0	8	0	\$1,446.43	\$28.93	10	0.72	0.42	8.3
Smitty's (Strathmoor Dr.)	Sherwood Park	8	0	0	1	0	\$222.33	\$27.79	5.5	0.82	0.81	8.2
Smitty's (Tenth St.)	Nanaimo	81	1	0	12	2	\$2,953.61	\$36.46	5.59	2.42	0.82	8.2
Smitty's (2835 Pembina Hwy.)	Winnipeg	156	2	2	16	3	\$5,281.52	\$33.86		3.29	0.46	8.1
Smitty's (Preston Ave. S)	Saskatoon	58	0	0	10	1	\$1,877.40	\$32.37	1	2.41	0.22	8.1
Smitty's (Island Hwy.)	Nanaimo	124	2	0	23	8	\$4,024.81	\$32.46	4.65	3.03	0.43	8
Smitty's (Meadowood Dr.)	Winnipeg	125	0	2	17	5	\$4,190.49	\$33.52	3.73	3.97	0.38	7.9
Smitty's (Nelson Dr.)	Spruce Grove	64	0	0	5	7	\$2,086.17	\$32.60	2.73	2.01	0.38	7.9
Smitty's (Primrose Dr.)	Saskatoon	17	0	0	1	1	\$582.07	\$34.24		1.63	0.23	7.9
Smitty's (66th St. NW)	Edmonton	31	1	0	6	2	\$1,068.10	\$34.45	2	3.56	0.6	7.7
Smitty's (Leva Ave.)	Penhold	7	0	0	3	0	\$210.81	\$30.12		0.99	0.39	7.6
Smitty's (37th St. SW)	Calgary	17	2	0	6	1	\$587.45	\$34.56	5.22	1.9	0.94	7.5
Smitty's (Gibson Dr.)	Mount Pearl	29	0	0	6	1	\$938.21	\$32.35	2.16	5.16	0.48	6.7
Smitty's (Rowan St.)	St. John's	21	0	0	9	1	\$719.78	\$34.28	2	4.07	0.81	6.7