



**SMITTY'S CANADA INC.**

#500, 501 – 18<sup>TH</sup> AVENUE SW  
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**BULLETIN #126/21**

DATE: August 12, 2021  
TO: All Franchisees and Corporate Managers  
FROM: Jason Kaytor  
RE: **Weekly Skip Reporting – Week of August 2<sup>nd</sup>**

Hello everyone,

Shout out to our top performers. Lloydminster with that top spot holding a score of 10.0!

Location	City	Skip Score
18th St.	Brandon	9.8
E Hills Blvd. SE	Calgary	9.6
Main St. N	Moose Jaw	9.6
Park Rd. W	Steinbach	9.6
Henderson Hwy.	Winnipeg	9.5
Kenaston Blvd.	Winnipeg	9.5
Princess St.	Kingston	9.5

Brand average of 8.67 this week.

Top delivery and take-out strategies:

1. For stores that used hot holding boxes to service breakfast buffets, this is a great piece of equipment to keep your delivery orders warm in. If you can have it near your hot window, the boxes will help keep some clutter out of the window for your expos and keep the food hot while you wait for the delivery driver.
2. Reminder that DoorDash is still covering the cost of free delivery on their platform currently, however, if you are just turning this service back on after being offline for a while you will need you make sure your menu is up to date and pricing is correct to today's menu.
3. If you have xDine but do not have your delivery providers integrated with it, please reach out to Eigen today and get set up on integration. Integrating eliminates the need for a server to ring in the delivery orders from the top 3 delivery providers (Skip, Uber and DoorDash) and this will help you save some labor needs while we navigate being short staffed.

Please do not hesitate to contact me directly should you have any questions or concerns at [jkaytor@smittys.ca](mailto:jkaytor@smittys.ca) or 403-930-8741.

Yours truly,  
SMITTY'S CANADA INC.

*Jason Kaytor*

Jason Kaytor  
Vice President of Operations

Restaurant Name	City	Completed Orders	Customer Rejected Orders	Restaurant Rejected Orders	Positive Reviews	Negative Reviews	Food Subtotal	AOV	Order Push Avg Min	Resto Hold Avg	Resto Time To Accept Avg Min	Skip Score
44th St.	Lloydminster	68	0	0	15	2	\$2,172.01	\$31.94	1.8	1.8	0.18	10
Albert St. N	Regina	152	0	0	22	2	\$4,495.53	\$29.58	5.42	1.66	0.35	9.9
Highland Ave.	Brandon	49	1	0	4	0	\$1,619.91	\$33.06	1.5	2.68	0.31	9.9
Strathmoor Dr.	Sherwood Park	56	0	0	6	3	\$1,938.01	\$34.61	7.78	2.59	0.66	9.8
18th St.	Brandon	85	1	0	13	1	\$3,096.19	\$36.43	4.8	3.13	0.32	9.6
E Hills Blvd. SE	Calgary	44	0	0	10	2	\$1,732.28	\$39.37	5.33	3.01	0.45	9.6
Kenaston Blvd.	Winnipeg	200	1	1	22	4	\$6,373.99	\$31.87	3.46	3.55	0.4	9.6
Princess St.	Kingston	79	1	0	13	2	\$2,766.85	\$35.02	1	3.19	0.21	9.5
McPhillips St.	Winnipeg	184	2	1	30	4	\$6,337.83	\$34.44	2.54	3.79	0.32	9.4
Stony Plain Rd. NW	Edmonton	93	1	0	15	4	\$3,321.47	\$35.71	4.13	1.58	0.6	9.4
50th Ave.	Leduc	67	0	0	11	3	\$2,495.64	\$37.25	2.08	2.96	0.23	9.3
Main St. N	Moose Jaw	48	1	0	9	1	\$1,629.85	\$33.96		2.32	0.44	9.3
Manning Crossing	Edmonton	159	0	0	25	4	\$5,576.64	\$35.07	3.3	1.78	0.38	9.2
Henderson Hwy.	Winnipeg	310	1	1	48	6	\$11,502.68	\$37.11	2.46	2.66	0.53	9
Park Rd. W	Blumenort	66	0	0	4	3	\$2,217.36	\$33.60		2.48	0.67	9
Primrose Dr.	Saskatoon	46	0	1	9	1	\$1,394.95	\$30.33		2.35	0.43	9
37th St. SW	Calgary	26	0	2	8	1	\$986.52	\$37.94	5.4	2.44	1.34	8.8
114th Ave. NW	Edmonton	52	0	0	10	7	\$2,021.60	\$38.88	2.81	3.7	0.72	8.8
Preston Ave. S	Saskatoon	57	0	0	9	0	\$1,807.26	\$31.71		3.09	0.24	8.7
135 Ave. NW	Edmonton	53	0	0	9	5	\$1,862.87	\$35.15	2.92	2.25	0.54	8.6
Aquitania Blvd. W	Lethbridge	123	1	0	18	5	\$3,993.58	\$32.47	9.79	4.09	0.28	8.6
McCarthy Blvd. N	Regina	34	1	0	3	0	\$1,160.74	\$34.14	3	2.01	0.77	8.6
Regent Ave. W	Winnipeg	181	4	0	23	5	\$6,374.16	\$35.22	2.9	3.05	0.7	8.6
2835 Pembina Hwy.	Winnipeg	174	2	1	23	5	\$5,512.30	\$31.68	2.25	3.02	0.33	8.5
St James St.	Winnipeg	231	1	0	35	10	\$8,483.21	\$36.72	3	2.21	0.27	8.5
66th St. NW	Edmonton	31	1	0	6	1	\$1,125.73	\$36.31	3.63	3.31	0.85	8.3
580 Pembina Hwy.	Winnipeg	129	2	0	22	9	\$4,769.82	\$36.98	2.87	3.81	0.45	8.3
Meadowood Dr.	Winnipeg	179	1	0	25	7	\$5,780.09	\$32.29	4.43	3.87	0.44	8.3
Comox Ave.	Comox	10	0	0	7	0	\$254.57	\$25.46		1.34	0.36	8.3
Leva Ave.	Penhold	4	0	0	0	0	\$126.09	\$31.52		0.98	3.28	8.1
Westwood Dr.	Winnipeg	74	0	0	6	4	\$2,421.16	\$32.72	3.22	3.05	0.5	7.9
48th Ave.	Camrose	51	0	0	9	1	\$1,840.34	\$36.09	2.17	2.27	0.37	7.8
Rowan St.	St. John's	42	0	0	9	1	\$1,260.89	\$30.02	2.12	3.86	0.55	7.6
Island Hwy.	Nanaimo	109	0	0	17	3	\$3,505.47	\$32.16	5.93	3.42	0.4	7.5
9640 Macleod Trl.	Calgary	14	0	0	2	0	\$387.49	\$27.68	1.5	3.19	0.45	7.4
Nelson Dr.	Spruce Grove	61	0	0	8	3	\$2,199.29	\$36.05	4.9	6.22	0.63	7.1
Tenth St.	Nanaimo	79	1	0	12	4	\$2,860.62	\$36.21	8.5	2.23	1.06	6.8
Gibson Dr.	Mount Pearl	34	0	0	5	2	\$1,229.70	\$36.17	2.33	7.06	0.31	6.7