



**SMITTY'S CANADA INC.**

#500, 501 – 18<sup>TH</sup> AVENUE SW  
CALGARY, ALBERTA, CANADA T2S 0C7  
TEL: (403) 229-3838 FAX: (844) 274-4056 www.smittys.ca

**BULLETIN #120/21**

DATE: July 22, 2021  
TO: All Franchisees and Corporate Managers  
FROM: Darryl Vivian & John Arthurs  
RE: **Purchasing Updates –Supply Chain Issues - Onion Rings, Burger Buns; Mini Donut Discontinuation**

Hello everyone,

The supply chain continues to struggle to keep up with increased demands North America wide as more people move back to dining in restaurants coupled with limited supplies in ingredients, packaging and transportation. We expect these issues to continue for a few months.

**Supply Chain Issues - Onion Rings**

Because Onion Rings are predominately sold into the Food Service supply chain, the increased demand as Ontario Restaurants re-open has McCain struggling to obtain the ingredient used to make our Panko Breaded Onion Rings. If your OPCO is not currently out of stock they will be shortly. Our recommended substitution is:

Brand	Description	Pack	Size	Item
McCain	Onion Ring Breaded Panko 3/8 in.	6	2 LB	4723775
McCain	Onion Ring Battered Beefeater	1	4 KG	2575462

This is a slightly larger onion ring (1/2” vs 3/8” for the panko Breaded Onion Ring) and is battered rather than Panko Breaded. Sysco has been advised to make this substitution.

A second alternative is to try:

Brand	Description	Pack	Size	Item
McCain	Onion Ring Battered Random	1	4 KG	3083631

This product has a less consistent size.

McCain apologizes for the challenges this is causing you.

**Supply Chain Issues - Burger Buns**

A break down in the freezer at Ace Bakery’s facility that produces their Burger Buns has resulted in Sysco being short shipped. Sysco’s goal is to have one of the two approved buns available to you:

Brand	Description	Pack	Size	Item
Ace Bakery	Roll Hamburger Bun Classic Sliced	48	80 GR	3156470
Ace Bakery	Buns Burger Glossy Sliced 12x4	48	80GR	3167352

Weston apologizes for the challenges this is causing you.

## Supply Chain Issues – Dino Nuggets

With the vendors trying to keep pace with demand, slower moving SKUs are not being produced as often, causing some delays. Either of these options can be used as substitutes if you find your store being shorted.

Brand	Description	Pack	Size	Item
Galco	Chicken Nugget BRD RAW JURASSI	2	2kg	5138223
Maple Leaf	Chicken Nuggets Cruncher Dino 20g	1	4kg	7092515

## Mini Donut Discontinuation

Weston has announced they have discontinued their donut production to allow them to focus on their core items.

Brand	Description	Pack	Size	Item
Annette's	Donut Mini Plain	12	25 CT	5472206

There is a limited supply available at Sysco. We recommend you place an order ASAP as there is a second chain also using these donuts.

We are actively searching for an alternative and will announce a new product after we complete testing.

Please do not hesitate to contact me directly should you have any questions or concerns at

John [jarthurs@smittys.ca](mailto:jarthurs@smittys.ca) or 403-930-8745.

Darryl [dvivian@smittys.ca](mailto:dvivian@smittys.ca) or 403-930-8747.

Yours truly,

SMITTY'S CANADA INC.



John Arthurs  
Purchaser



Darryl Vivian  
Purchaser