



SMITTY'S CANADA INC.

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Bulletin #114/21

DATE: July 8, 2021
TO: Squirrel Locations
FROM: Crystal Davies
RE: Squirrel and Delivery Platform Integration

Hello everyone,

Over the past few months, we have been testing an integration with Squirrel and our delivery platforms. We excited to announce it is now available to you.

Which delivery platform are we offering this for?

- Skip the Dishes
- DoorDash

What does an integration do?

- The server will no longer have to punch in the order manually into the POS, it automatically prints to the kitchen and closes the check within the system.
- It will improve accuracy and will increase efficiency for your operation.

What do you need for integration?

- Squirrel and Eigen integration
- The xDine platform

If you would like to have the integration set up for your location and do not have these services currently, please reach out to cdavies@smittys.ca for details.

What are the steps that are required to install these integrations?

- Confirm that you have all technology required in your system that is required
- Contact Matt Jacuzzi at Matt.Jacuzzi@eigendev.com for the required paperwork
- Contact Crystal Davies at cdavies@smittys.ca to book necessary programming within your Squirrel system

Once this is competed and you are ready

- Eigen will book testing with you to make sure the platforms are communicating properly
- Once testing is completed and everything is working as intended, Eigen will book your live date

What on-going support is available if there are issues?

- All technical issues will be directed to the Eigen Support Line 1-604-736-1066.

Please note that we have prebooked some testing and live date for Skip the Dishes in the coming weeks. If you would like to sign up for one of these dates, please reach out to Matt Jacuzzi at Matt.Jacuzzi@eigendev.com to start the process.

Upcoming dates for system testing and scheduled live dates:

July 19th system testing/ Live date July 20th
July 26th system testing/ Live date July 27th

Please note that you must already have a fully integrated xDine platform for the above dates.

Times will vary based on availability with the Eigen technicians

If you have any questions or concerns, please do not hesitate to reach out at cdavies@smittys.ca

Yours truly,
SMITTY'S CANADA INC.

A handwritten signature in black ink, appearing to read 'Crystal Davies', written in a cursive style.

Crystal Davies
Business Intelligence and Operations Manager