



SMITTY'S CANADA INC.

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BULLETIN #142/21

DATE: September 23, 2021
TO: All Franchisees and Corporate Managers
FROM: Jason Kaytor, Vice President Operations
RE: Weekly Skip Report – Skip the Dishes

Hello Everyone,

Smitty's (44th St.)	Lloydminster	9.8
Smitty's (Highland Ave.)	Brandon	9.8
Smitty's (18th St.)	Brandon	9.7
Smitty's (E Hills Blvd. SE)	Calgary	9.7
Smitty's (Main St. N)	Moose Jaw	9.5

Congratulations to our top performers this week!

Top delivery and take-out tips:

1. As the weather is getting cooler it is important to ensure that our skip drivers have the proper insulated bags. Please ensure that the drivers are zipping up the bags properly before leaving the restaurant.
2. Keep your menus online menus up to date with items that are out of stock. If this is a part of the opening routine each day, double check this and update it as well as throughout the shift. Be sure to continually update items that go out of stock/come back in stock.
3. If you are adjusting hours of operations, do not forget to update your delivery and x-dine hours of operations as well.

Yours truly,

SMITTY'S CANADA INC.

Jason Kaytor
Vice President, Operations

Restaurant Name	City	Completed Orders	Customer Rejected Orders	Restaurant Rejected Orders	Positive Reviews	Negative Reviews	Food Subtotal	AOV	Order Push Avg Min	Resto Hold Avg	Resto Time To Accept Avg Min	Skip Score
Smitty's (44th St.)	Lloydminster	69	1	0	16	1	\$2,147.81	\$31.13	1.44	2.32	0.15	9.8
Smitty's (Highland Ave.)	Brandon	43	1	0	10	3	\$1,512.01	\$35.16	2	2.82	0.29	9.8
Smitty's (18th St.)	Brandon	111	0	0	19	4	\$3,614.96	\$32.57	4.89	4	0.33	9.7
Smitty's (E Hills Blvd. SE)	Calgary	56	0	0	19	1	\$2,080.12	\$37.15	4.8	2.03	0.44	9.7
Smitty's (Main St. N)	Moose Jaw	60	1	0	7	5	\$1,742.71	\$29.05		2.02	0.29	9.5
Smitty's (50th Ave.)	Leduc	104	0	0	11	8	\$3,511.72	\$33.77	3.07	3.26	0.47	9.4
Smitty's (Albert St. N)	Regina	125	0	0	29	6	\$3,986.50	\$31.89	7.3	2.39	0.41	9.3
Smitty's (Aquitania Blvd. W)	Lethbridge	135	3	0	17	2	\$4,515.26	\$33.45	6.53	2.99	0.28	9.3
Smitty's (Kenaston Blvd.)	Winnipeg	172	1	0	20	2	\$5,733.03	\$33.33	2.41	2.73	0.42	9.3
Smitty's (Princess St.)	Kingston	73	0	0	11	2	\$2,376.46	\$32.55	2.5	1.89	0.2	9.2
Smitty's (86th St. NW)	Edmonton	46	1	0	5	5	\$1,529.51	\$33.25	2.57	3.35	0.71	9.1
Smitty's (St James St.)	Winnipeg	280	3	0	53	13	\$10,284.00	\$36.73	1.83	2.7	0.28	9.1
Smitty's (Henderson Hwy.)	Winnipeg	275	1	0	30	7	\$10,030.64	\$36.48	2.95	2.82	0.54	9
Smitty's (Westwood Dr.)	Winnipeg	77	0	0	11	1	\$2,569.57	\$33.37	2.41	2.85	0.38	9
Smitty's (Manning Crossing)	Edmonton	121	0	0	20	4	\$4,230.19	\$34.96	3.59	2.56	0.39	8.8
Smitty's (Park Rd. W)	Blumenort	71	0	0	9	0	\$2,259.35	\$31.82	1	2.44	0.22	8.8
Smitty's (Primrose Dr.)	Saskatoon	43	0	0	4	2	\$1,495.00	\$34.77	8	2.57	0.21	8.8
Smitty's (135 Ave. NW)	Edmonton	86	2	0	23	5	\$2,935.84	\$34.14	3.67	3.04	0.89	8.7
Smitty's (McCarthy Blvd. N)	Regina	39	0	0	7	2	\$1,332.75	\$34.17	3	1.32	0.48	8.7
Smitty's (48th Ave.)	Camrose	43	1	0	7	1	\$1,364.93	\$31.74	1.33	1.49	0.34	8.5
Smitty's (114th Ave. NW)	Edmonton	64	2	0	9	1	\$2,101.85	\$32.84	2.07	1.65	0.56	8.5
Smitty's (9640 Macleod Trl.)	Calgary	19	0	0	6	0	\$791.31	\$41.65		2.59	0.57	8.5
Smitty's (2835 Pembina Hwy.)	Winnipeg	146	0	1	20	7	\$4,770.20	\$32.67	4	3.22	0.36	8.4
Smitty's (McPhillips St.)	Winnipeg	107	1	1	19	1	\$3,534.79	\$33.04	2.57	4.3	0.38	8.3
Smitty's (Regent Ave. W)	Winnipeg	157	0	0	27	1	\$5,505.43	\$35.07	2.66	3.36	0.55	8.2
Smitty's (580 Pembina Hwy.)	Winnipeg	108	0	3	19	5	\$3,504.08	\$32.45	3.05	3.84	0.73	8.1
Smitty's (Preston Ave. S)	Saskatoon	38	0	0	13	1	\$1,262.14	\$33.21	4	2.73	0.3	8.1
Smitty's (Stony Plain Rd. NW)	Edmonton	49	1	0	10	1	\$1,553.88	\$31.71	2	0.9	0.45	8
Smitty's (Tenth St.)	Nanaimo	77	1	0	15	2	\$3,017.75	\$39.19	6.31	3.27	0.79	7.8
Smitty's (Meadowood Dr.)	Winnipeg	135	0	0	11	5	\$4,519.57	\$33.48	3.05	3.11	0.32	7.7
Smitty's (Leva Ave.)	Penhold	6	0	0	0	0	\$152.85	\$25.47		0.88	0.66	7.6
Smitty's (37th St. SW)	Calgary	21	0	0	4	1	\$680.74	\$32.42	8.14	2.49	1.08	7.5
Smitty's (Island Hwy.)	Nanaimo	116	0	0	21	5	\$3,824.83	\$32.97	4.76	3.05	0.42	7.4
Smitty's (Nelson Dr.)	Spruce Grove	65	0	0	10	4	\$2,163.29	\$33.28	3.28	2.78	0.46	6.9
Smitty's (Rowan St.)	St. John's	39	0	1	4	7	\$1,164.67	\$29.86	1.67	4.14	0.77	6.8
Smitty's (Strathmoor Dr.)	Sherwood Park	18	0	1	4	0	\$638.78	\$35.49	7.38	4.78	0.84	6.8
Smitty's (Gibson Dr.)	Mount Pearl	31	1	0	5	6	\$1,029.50	\$33.21	1.76	4.6	0.51	6.7